

## Firmware Update Procedure for Customer

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the SE-1200 MU firmware as they wish or contact their local dealer or reseller for assistance.

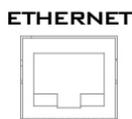
This document outlines the firmware upgrade process which should take **approximately 10 minutes to complete**. The existing SE-1200 MU settings should persist through the **firmware upgrade process, which should not be interrupted once started** as this could result in a non-responsive unit.

### 1. Requirements

- A Windows 7/8/10 PC/Laptop
- The latest Control Panel program for the mixer. This can be obtained from your local Datavideo office/supplier.
- A simple router IP network/Static IP set up, see example in Section 3.2.1 of the manual.

### 2. Procedure

1. Install the latest SE-1200 MU Control Panel program on the Windows PC/Laptop.
2. Locate the Ethernet port on the rear panel of the SE-1200 MU and connect the Ethernet port to the router.



3. Open the SE-1200 MU Control Panel program.
4. Locate and click the **Setup button** in the **MENU SELECT Panel**.
5. Click the **Software Upgrade option** in the yellow menu column.



6. Click the **Upgrade Processor option** in the lower menu row, the upgrade prompt will appear.

7. Wait for the SE-1200 MU to complete the upgrade process.
  8. Restart the SE-1200 MU device once the upgrade is finished.
- Note:** The update may reset the IP address to the factory defaults, see Section 3.2.1 of the manual.
9. Restart the SE-1200 MU Control Panel program on the Windows PC/Laptop.
  10. Go to the **Setup Menu** again to confirm the FW version updated and that control is still working.
  11. Once control is working, **load a USER memory** to quickly return to your preferred SE-1200 MU setup.